

Job Title

Garden Center Associate

Seasonal, Part-Time

Company

Breezy Hill Nursery & Garden Center

Position Summary

The Garden Center Associate at Breezy Hill Nursery & Garden Center supports daily retail operations while providing exceptional customer service in a welcoming, plant-focused environment. This entry-level, seasonal position is ideal for individuals who enjoy working outdoors, learning about plants, and assisting customers in a fast-paced garden center setting. Associates play an important role in creating a clean, organized, and enjoyable shopping experience for every customer.

Key Responsibilities

Customer Service & Sales Support

- Greet customers promptly and provide friendly, helpful assistance
- Assist customers with basic plant selections and product questions
- Help load plants and merchandise into customer vehicles
- Maintain a positive, professional presence on the sales floor

Cashier & Front-of-House Duties

- Operate cash registers accurately and efficiently
- Process cash, credit, and gift card transactions
- Answer incoming phone calls and route inquiries appropriately
- Schedules deliveries and small installations of trees and plants

Plant Care & Inventory Support

- Water plants according to established schedules and care guidelines
- Monitor plant quality and report concerns to supervisors
- Assist with checking inventory levels and identifying low stock

Merchandising & Operations

- Unpack, price, and stock merchandise
- Assist with unloading trucks and safely moving product

- Maintain clean and organized work areas, including sweeping and general housekeeping
- Support seasonal setup, merchandising, and display maintenance

Qualifications

- No prior retail or garden center experience required
- Willingness to learn basic plant care and product knowledge
- Ability to follow directions and work as part of a team
- Strong customer service focus and positive attitude

Physical Requirements

- Ability to stand and walk for extended periods
- Ability to lift and carry items up to approximately 40 lbs
- Comfortable working indoors and outdoors in varying weather conditions

Schedule & Employment Details

- Part-time, seasonal position
- Hours include weekends, evenings, holidays, and peak spring season shifts
- Schedule flexibility required based on business needs

Employee Benefits

- Employee discount on retail merchandise, including plants, décor, and garden supplies, in accordance with Breezy Hill employee discount policy
- Opportunity to gain hands-on experience in horticulture, retail, and customer service
- Supportive team environment with on-the-job training

Skills & Attributes

- Friendly, dependable, and punctual
- Detail-oriented with basic organizational skills
- Comfortable interacting with customers of all ages
- Ability to work efficiently in a busy, seasonal retail environment